



## Welcome to the clothes shop!

The clothes shop of the Society for Child Protection Passau is a completely voluntary and honorary offer. Through clothes donation and donation in kind it is possible to supply children with clothes. It is very important for us that every child from Passau and the county of Passau has the chance to use the clothes shop. Therefore, we reserve some rights.

Please pay attention to the following guidelines:

1. You may collect clothes for your own children only.
2. You can only visit the clothes shop when you apply for a visit. Please make an appointment by phone with the Office of the Society for Child Protection (phone: 0851-2559).
3. Please notify the age and the number of your children when registering for a visit.
4. You can arrange three visits to the clothes shop a year per family. It is necessary that there is a time-lag of three months or more between the appointments.
5. We kindly ask you to stick to your appointments. If you miss your appointment without checkout or in case you are unpunctual, there is no right to replace your appointment and no right to get more time to select clothes.
6. Because of shortage of space, it is only possible, to bring just one companion by prior agreement with the Office, to the shop.
7. We charge a fee of 5,- € per child, a maximum of 20 euros.
8. That it is possible to provide all children with clothes there is a limitation of clothes:
  - **3** clothes of one type per child (for example 3 trousers, 3 sweatshirts or 3 pullovers)
  - **3** pajamas, tights etc. per child
  - **1** winter-/summer- or rain-jacket per child
  - **1** sleeping bag, foot-back, blanket per child
  - **Baby care items**, baby clothing and equipment is compiled separately
9. Please collect the clothes in the baskets, which are provided from the Office of the Society for Child Protection. The use of rubbish bags, suitcases etc. is not allowed in the rooms of the Society for Child Protection.
10. You may receive a baby buggy or a baby bed etc. for some extra charge.
11. The duty of supervision for your children during your visit at the clothes shop remains in the hands of the parents.
12. The personnel of the Society for Child Protection is taking the responsibility for the process of the service. They have the authority to give directives and the right (if necessary) to give an order to stay away from a house.
13. Please understand that the delivery of clothes gives you not automatically the right to take more clothes with you.

Thank you for your comprehension,

your Team of the Society for Child Protection